

PARENT/CARER PROMISE

Lyon Park Primary School

Week beginning Monday 3rd December 2018

Dear Parents/Carers,

Thank you to those of you who attended this week's KS2 Parent/Carer Chit Chat morning. Mr Fenton discussed the Parent/Carer View questions. Please find below the responses.

My child is happy at school.

Children speak to their parents about what they have learnt and what they did at school.

Singing Playgrounds have made lunchtimes more enjoyable for children and there are more SMSAs on duty.

My child feels safe at school.

Wet play - please monitor the procedure when it rains as some children were quite wet last week. A new rota has been implemented as of this week and the weather is monitored by SLT.

When it is snowing, parents/carers would like children to be out for part of lunchtime and break time to enjoy the snow.

My child makes good progress at school.

All parents/carers agreed this was the case for reading and writing.

For Maths, children are less confident as the methods parents/carers know are different to the school. It was suggested to hold parent/carers workshops. Maths leader to organise workshops for parents.

My child is well looked after at this school.

Sometimes children find it easier to learn with some teachers due to their teaching style.

Some teachers are not consistent and keep changing. SLT are always striving to employ the best teachers for children; this can at times be difficult to control but we will keep parents/carers updated where possible.

My child receives appropriate homework for their age.

Majority of parents wanted children to receive more homework and wanted teachers to check and correct it. The expectation is that teachers teach the children during class times and therefore there is not always enough time for teachers to mark all aspects of homework as they focus on the class work.

A parent explained the homework they have currently is sufficient as children should be playing at home if they have spent the day learning at school.

Previously, children used the website www.math.co.uk which they could access at home. Parents/carers would like this to continue. Maths lead to check.

Parents/carers suggested children to be set homework on line. A large majority of the children / families do not have access to the internet and therefore this would not work for some children. It was suggested we ask children again and consider signing up for a programme that children can access at home.

Parents/carers to be given a list of website where they can access extra learning for their children if they wish.

This school makes sure pupils are well behaved.

No concerns in this area.

This school deals effectively with bullying.

A parent explained that their child wasn't happy and felt that she was being bullied. Mrs Bhambra dealt with this swiftly and she has had no concerns since then.

This has been an area of concern historically for some parents/carers but now they feel that they are able to speak to SLT and they are listened to; this is resolved quite quickly.

[The school responds well to any concerns I have raised.](#)

Issues are resolved quickly.

A concern around the brick wall at the front entrance was raised; Mr Fenton and the parent would check this following the meeting.

[Would you recommend this school to another parent?](#)

Biggest selling point is the school is friendly, helpful, safe and caring.

[I receive valuable information from school about my child's progress.](#)

At parents consultation meetings, we are told how our children are doing.

The next meeting will be for EYFS and Key Stage 1 parents / carers in the school staffroom.

Thank you once again for your attendance and input; we look forward to continuing to work in partnership with all our parents/carers to ensure the best outcomes for our children.

Regards

Senior Leadership Team